

SAFETY NOTICE TO CUSTOMERS

In response to the coronavirus (COVID-19) crisis, we would appreciate your cooperation with the following practices (in accordance with the NZ Ministry of Health's guidelines), to create a safe environment for JINJEN customers and staff:

- If you are feeling unwell and have symptoms including:
 - Coughing;
 - Shortness of breath and breathing difficulties;
 - Body temperature above 38°C.

Please stay at home until you are better, and contact us to cancel or reschedule your appointment.

- If you or anyone you've been in close contact with returned to NZ from overseas after **Sunday 15th March 2020**, please make an appointment after 14 days from the date you or the person you have been in contact with arrived in NZ.
- We kindly ask you to wash your hands for 20+ seconds with warm water and sanitiser provided at the basin when you arrive.
- Please only bring people to wait for you in the salon, if it's necessary.
- Please feel free to bring in your own reading materials. Free WIFI is available.

OUR HYGIENE PRACTICES

Following the NZ Ministry of Health's guidelines, we have developed these practices to best protect you and our staff members:

- We regularly sanitise the cutting station, chairs, and any other surfaces that customers or staff have contact with. We regularly clean and sanitise the reception area, EFTPOS machine, front door handles and waiting area.
- All JINJEN hairdressers wash their hands thoroughly with warm water and hand-sanitiser between customers.
- All hairdressing tools and equipment will be sanitised between customers.
- If any JINJEN team member is at risk, they will stay at home and self-isolate.
- All JINJEN team members are actively taking actions to minimise the risk of being infected, both on and off their workdays.

Your health and wellbeing is our top priority. We are constantly monitoring the COVID-19 situation in New Zealand and will keep you informed of any updates. Thank you very much for your patience, support and understanding.